

NB: THIS PETITION WAS RECEIVED FROM 44 SIGNATORIES

Licensing
Town Hall
Castle Circus
TQ1 3DR
07/07/2014

TORBAY COUNCIL
15 JUL 2014
COMMUNITY SAFETY



Dear Sir or Madam,

We are writing to make a request for Torbay Council to refuse the application by Rontec Watford Ltd to extend the hours for the sale of alcohol to 24 hours 7 days a week at the Abbey Service Station Torquay TQ2 5LG.

The current situation where alcohol is being sold until 11.00 pm has had a profound anti social effect on our everyday lives and our businesses. We have been routinely deprived of sleep due to the drunken behaviour, violence, boy racers and verbal and physical abuse which takes place regularly into the early hours of the morning.

This extension of the licencing hours would have a catastrophic effect on working people and the surrounding businesses as we will now have people coming for more alcohol after the clubs close and drinking on the street in parties as they do now.

As we are seeing wonderful improvements in The Bay especially around the harbour there is a real oportunity for Torquay to move upwards and away from the anti social stag and hen party reputation it has had for many years and become a proper resort.

Does this do anything to help this ?

I think not.

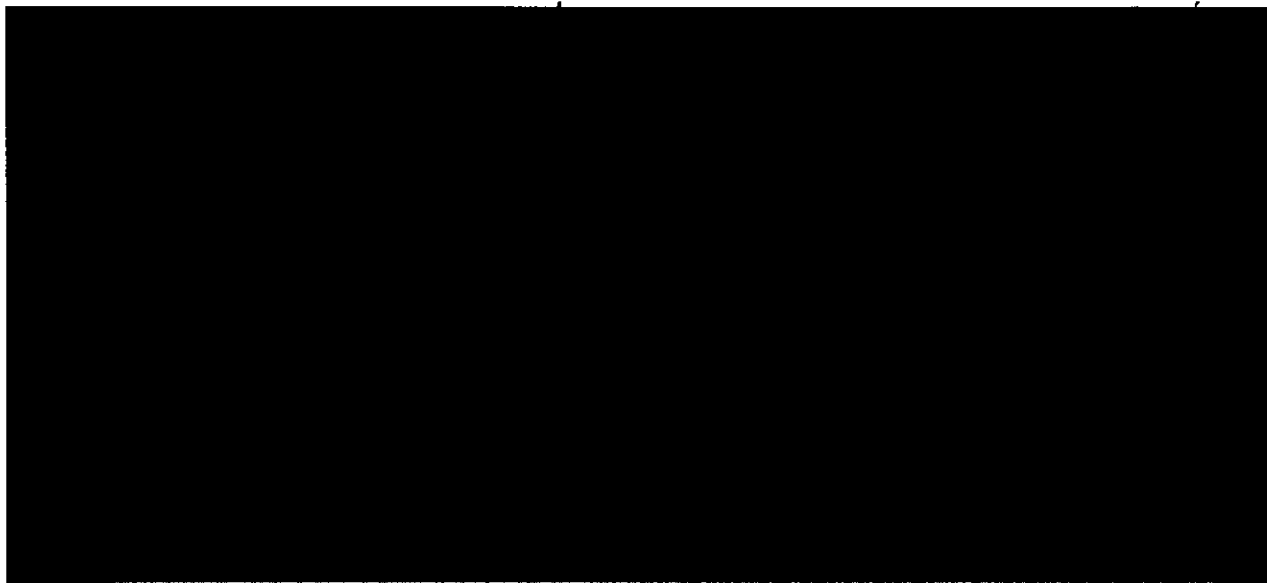
I ask Torbay Council to refuse this application.

Yours faithfully,

NAME

ADDRESS

PHONE NUMBER



The Community Partnership of Chelston Cockington and Livermead would like to make representations against the licence variation for Abbey Service Station Avenue Road.

The sale of alcohol 24 hours a day every day has a strong risk of leading to a degradation of the night time environment for the community surrounding the filling station, noise will increase and there is a real risk of increased antisocial behaviour that would lead to public nuisance. The police resources are already stretched without adding to the burden of policing in this area. There are a number of visitor accommodation providers in the area and undue noise throughout the night would have a serious negative impact on the businesses.

The community partnership believes the application should be refused



Torbay Licensing

Torbay Council

12th July 2014



Dear Sir/Madam,

RE : ABBEY SERVICE STATION, Avenue Road, Torquay – Change of Liquor Licence

We wish to strongly object to the change of licensing hours and 24 hour opening of the above garage. We have spoken to our councillors, both Nicole Amil, Mark Pountney who are both in agreement that this should not be allowed, as would set a precedent to others.

As far as we know there is no comparable, there are no other petrol stations that have this, even Tesco/esso on Teignmouth Road only opens from 6 a.m. till midnight. There is no need for this, and if passed will set a precedent to others.

This would be detrimental to the area, to all of the Guest houses and residents. Firstly unlike Teignmouth road our buildings geographically are closer and secondly being the only 24 hour station/shop in the whole area, it will attract people from far afield to buy from the shop incl.alcohol. This will lead to, as they are planning for their business, a massive increase in the volume of vehicles (and the noise associated with that) and people (conversation of which between midnight and 5 am will likely be inappropriate to locals and holiday makers). People already hang around shouting opposite all of us and the selling of alcohol will add to this terribly. Sound travels very easily in a built up area and will magnify on our buildings and businesses so close by.

As a Guest House and resident we believe that by allowing this change it will encourage persons to the area, and with the possibility of a higher crime and disorder, noise disturbance and public nuisance associated with alcohol. There is also the issue of public safety of surrounding properties and owners, we want to feel safe in our homes and in the street and for our guests too in our case.

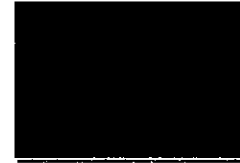
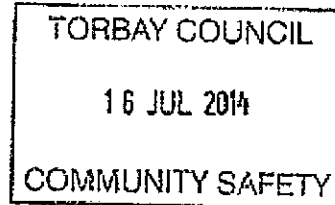
We have signed a petition sent in by [REDACTED] as well, but this our main letter of objection to the proposed changes.

Yours faithfully,



Licensing & Public Protection
Torbay Council
C/O Town Hall
Castle Circus
Torquay
TQ1 3DR

12th July 2014



Ref:- Licencing Application :- Abbey Service Station, Avenue Road, Torquay, TQ2 5LG

Dear Sir,

I would like to strongly object to the application for an extended licence to sell alcohol 24 hours a day, 7 days a week and late night refreshment licence on the following grounds.

Increased volume of vehicular and pedestrian traffic throughout the night.

Although the garage is already open 24 hours, the granting of a 24 drinks licence would increase the volume of undesirable traffic in a residential area. Residents are regularly disturbed by the constant noise generated by the garage customers, apart from vehicles using the garage there is a constant stream of shouting and foul language especially at weekends. This will only be enhanced by the granting of this licence by encouraging even more people into the area to purchase alcohol on the way home from pubs and clubs.

Increase in volume of litter

The discarding of unwanted food packaging, drinks containers etc is a constant source of frustration to local residents. The serving of late night refreshments without the facilities to consume them on the premises will only encourage more litter as people discard packaging in gardens and driveways.

Increase in volume of violence, unsociable behaviour and property damage.

In the 10 years that I have lived in this property I have had damage caused to three of my vehicles, seen many other vehicles with broken mirrors, windscreen wipers, damaged gardens and signs. I have also witnessed many drunken arguments and a total disregard for local residents who are trying to sleep, there has also been a murder just a few yards from the garage. Although I cannot attribute all of these problems to the garage, I do feel that the 24 hour opening of this garage encourages many drunken individuals and groups into the area to purchase cigarettes and food throughout the night, the sale of alcohol will only escalate these problems.

Increase in driving offences

The selling of alcohol 24 hours will possibly increase the volume of irresponsible people who drive under the influence of drink or drugs, with people who have been drinking at home or partying at friends, driving to the garage from other areas of the town to purchase more alcohol.

Increase in general noise and discomfort to local residents

Although Avenue Road is a main route into the central seafront, it is a predominantly residential area occupied mainly by people who have to work and require a reasonable nights sleep, there are also a number of small guest houses who are struggling to survive during these difficult financial times. The additional problems caused by the granting of this licence will not help the future of these local businesses or holiday guests views on their holiday in Torquay.

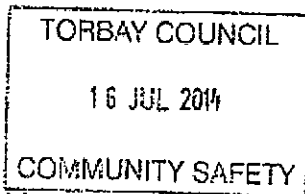
Existing Late Night Refreshment Facilities close by

I would like to point to the fact that if local taxi drivers, night workers or drinkers on the way home from pubs and clubs require late night food or refreshments, there is a perfectly positioned McDonalds Restaurant approximately 1 mile away. This already operates a 24 hour food and refreshment service with excellent facilities for clients to consume their purchase on site, there are also toilet facilities, in fact everything required for a late night refreshment break. The McDonalds restaurant is also in a much more suitable location on a retail park, which causes NO disruption as it not in the centre of a residential area.

In conclusion I feel that this application by Rontec Watford Ltd is based purely on financial grounds, with a total lack of consideration for the local community. I fail to see the need for alcohol to be purchased throughout the night at a local garage, especially as most late night crime, violence and criminal damage is alcohol fuelled. I feel that the granting of any late night refreshment licence or alcohol licence should be refused on the grounds that it would be detrimental to the living standards of the local residents and not in the public interest.

Yours sincerely





14 July 2014

Dear Sir,

I was horrified to discover that the ESSO garage in Avenue Road was applying for a 24-hour licence to sell alcohol.

Who is going to benefit from this? I would suggest that it would be those people who had been drinking throughout the evening and would be far from sober.

The noise of screaming, shouting and the frequent use of the language of the gutter - all these are already a reality. Using the space between our garden and the garages as a urinal, already happens. Much of this kind of behaviour occurs between 2am and 4am, particularly on Friday and Saturday nights.

I would be most grateful if you decide not to grant this request. Apart from the extreme nuisance to the local residents, the young people's own health (and their pockets) will be badly affected.

I hopefully you will consider this application to be completely unacceptable, and arrive at your decision accordingly.

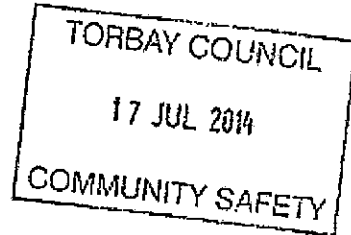
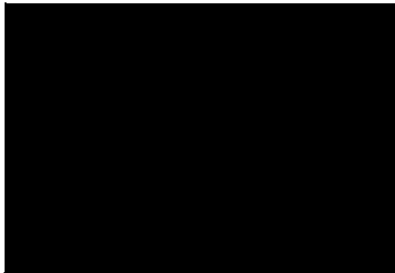
Yours sincerely,



Torbay Licensing

Torbay Council

12th July 2014



Dear Sir/Madam,

RE : ABBEY SERVICE STATION, Avenue Road, Torquay – Change of Liquor Licence

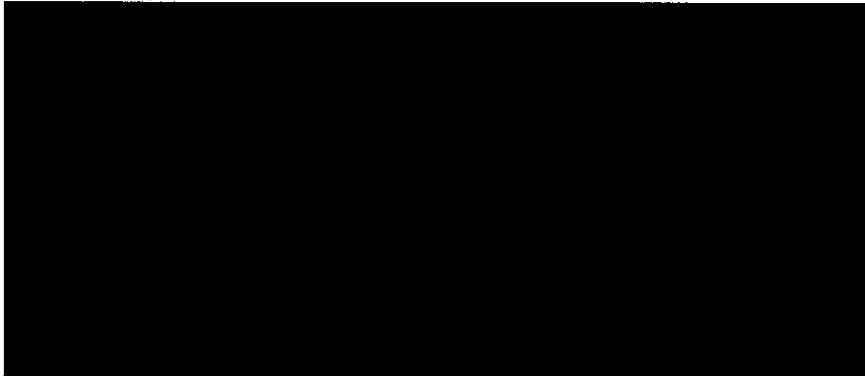
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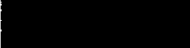
As far as we know there is no comparable, there are no other petrol stations that have this, even Tesco/esso on Teignmouth Road only opens from 6 a.m. till midnight.

As a Guest House and resident we believe that by allowing this change it will encourage persons to the area, and with the possibility of a higher crime and disorder, noise disturbance and public nuisance associated with alcohol. There is also the issue of public safety of surrounding properties and owners, we want to feel safe in our homes and in the street and for our guests too in our case.

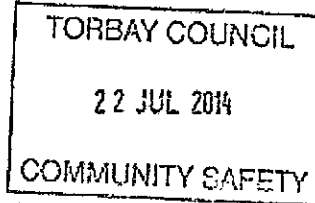
We have signed a petition sent in by [redacted] as well, but this our main letter of objection to the proposed changes.

Yours faithfully,



Torbay Licensing Officer
Town Hall
Castle Circus
Torquay TQ1 3DR



17 July 2014

Dear Sir

We are writing to raise our concerns and to request that Torbay Council refuse the application by Rontec Watford Limited to extend the hours for the sale of alcohol to 24 hours / 7 days a week, at the Abbey Service Station, Torquay, TQ2 5LG (formerly Esso). Given the article in this week's Herald Express on a new crackdown by the Police and Council to prevent drunken and unacceptable behaviour in Torquay, selling any alcohol from this Service Station seems foolhardy in the extreme, and a total contradiction to the image Torbay Council appear to be wanting to give.

Currently alcohol sold until 2300hrs is already creating a severe anti-social climate on our lives and that of our guests and business. Ourselves and our neighbours in Avenue Road, are routinely deprived of sleep due to drunken and aggressive behaviour, cars 'racing' up and down the road with illegal exhausts, speeding motorbikes (again with illegal fittings) well into the early hours. We often have youths obviously the worse for wear ringing the doorbell in the early hours of the morning, looking for their friends having got lost and asking for somewhere to sleep – swaying with a bottle/can in their hands. It disturbs our guests and ourselves and is unpleasant to have to deal with. In the morning vomit on pavements can be found with bottles and beer cans thrown into our gardens.

This extension of the licensing hours would have a profound effect on those living in the area, as well as the many B&B, Guest House and Hotels that strive to offer 5 Star accommodation to visitors and enhance Torquay's reputation. There is a pattern of people buying alcohol after the bars and clubs close in town and drinking on the streets.

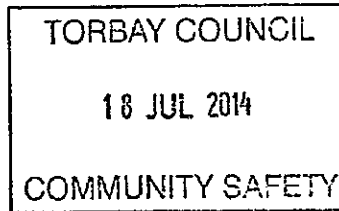
We are always being urged to provide an excellent service and standard of accommodation to visitors to Torquay to encourage and help the local economy, but feel very concerned and disappointed if Torbay Council agree to this extension. There are many improvements taking place in the Bay which is encouraging and gives the impression that Torbay Council are striving to raise the profile of Torquay to a good quality destination for those who enjoy lovely surroundings, good food and excellent cafes and restaurant to help enjoy their time here and to hopefully return or certainly recommend to others that Torquay is not going the same way as Blackpool and other places where stag & hen parties rule and have destroyed once lovely and vibrant places to live and work in.

We hereby ask that Torbay Council refuse this application.

Yours faithfully



16-7-14



Licensing & Public Protection
Torbay Council
Town Hall
Castle Circus
Torquay TQ1 3DR

Sirs,

I very strongly object to an all-night licence being granted to the ESSO petrol station in Avenue Road to sell take-away food and alcohol, owing to the trouble caused by the patrons anti-social behaviour. Shouting, fighting, vomiting, urinating; we even had a murder outside Elizabeth Court a few years ago.

My late husband and I suffered many years of this in Torwood Gardens Road and know the disturbance and sleep disruptive noise late-night establishments can cause. It can be a living hell.

Truly,



[REDACTED]

Dear [REDACTED]

[REDACTED]

Regarding the Application for a 24-hr Licence for Sale of Alcohol for the above Service Station:

As a Tormohun Ward Councillor, it has been brought to my attention by residents in the surrounding area that they have deep concerns that if this licence was granted it would create further crime and disorder and public nuisance.

We have already had a fatality in that area in the past due to disputes between local gangs.

If alcohol is to be sold in the early hours of the morning, this will only add fuel to any antisocial behaviour.

I have been asked by local residents and by the Town Centre Community Partnership to support them in rejecting this application. I have agreed to do so, and wish to be given the opportunity to speak at the hearing.

Regards

--

[REDACTED]

15. 7. 14.

TORB

17 JUL 2014

COMMUNITY SAFETY

Dear Sir,

We are writing against the proposal to grant a 24 hour licence to sell alcohol to Avenue Rd garage.

We have drunken behaviour now affecting our building, bottles thrown in the grounds and people arguing in the early hours of mostly Fridays & Saturdays.

The granting of a licence would make matters much worse, our drive is also used as a toilet by such people, leaving clubs and walking home to Chelston & surrounding areas in the early hours. We hope you will make the correct decisions.

Yours Sincerely

Licensing
Town Hall
Castle Circus
TQ1 3DR
07/07/2014

TORBAY COUNCIL
10 JUL 2014
COMMUNITY SAFETY

Dear Sir or Madam,

I am writing to make a request for Torbay Council to refuse the application by Rontec Watford Ltd to extend the hours for the sale of alcohol to 24 hours 7 days a week at the Abbey Service Station Torquay TQ2 5LG.

The current situation where alcohol is being sold until 11.00 pm has had a profound anti social effect on our everyday lives. As I live opposite, have been routinely deprived of sleep due to the drunken behaviour, violence, boy racers and verbal and physical abuse which takes place regularly into the early hours of the morning.

This extension of the licencing hours would have a catastrophic effect on working people and the surrounding businesses as we will now have people coming for more alcohol after the clubs close and drinking on the street in parties as they do now.

As we are seeing wonderful improvements in The Bay especially around the harbour there is a real opportunity for Torquay to move upwards and away from the anti social stag and hen party reputation it has had for many years and become a proper resort.

Does this do anything to help this ?

I think not.

I ask Torbay Council to refuse this application.

Yours faithfully



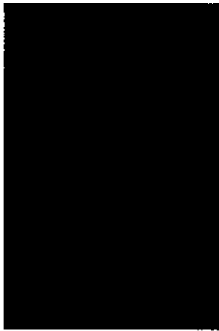
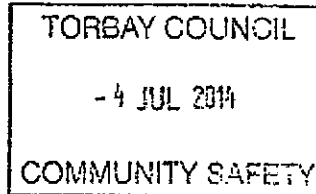
Licensing & Public Protection

Torbay Council

C/O Town Hall

Castle Circus

Torquay TQ1 3DR



**Ref: Application to vary premises Licence at Abby Road Service Station Avenue Road Torquay
Devon TQ25 5LG**

Dear Sir

I wish to make representation against the application to vary the above licence for the following reasons.

We have lived and traded as a guest house at the address above directly across the road from the Abby Service Station for nearly 11 years and in that time we have had constant problems with the petrol station mainly loud noise shouting and foul language and loud revving of engines from youths on the fore court

When we first moved here in 2004 the service station was open all night and the noise and rowdy behaviour went on sometimes till 2.00 am and 3.00 am in the morning to such an extent that several of our guests said that although they loved staying with us they would not return because of the noise we lost quite a significant amount of trade for this reason.

Any complaints to the service station were met with the attitude that they did not see that there was a problem and anyway they were making money...

We called the police on numerous occasions but nothing seemed to get done, I eventually wrote to the chief constable and he passed the problem to an inspector in Paignton who passed it down to the local PCSOs they started to take action and the problem seemed to subside for a while.

When the service station closed at night because of problems with the safety of their staff and thefts and intimidation we thought that that would be the end of the problem and so it seemed apart from the odd occasion when noisy youths in their cars, congregated revving their engines and turning their radios up high again, again with no response from the service station staff or the police.

If this application is allowed I fear the same old problems will start again and if they sell alcohol

Through the night we will have the added problem of the drunken stag parties returning to their hotels stopping at the service station for more drinks. At the moment they just pass down Avenue Road and back to their hotel albeit rather noisily but the noise does not last that long at present.

We have had a spate of cars parked on Avenue Road being vandalised by having the wing mirrors ripped off and some cars being keyed down the side probably by drunks I worry that we may see an increase in this sort of behaviour with 24 hour drinking at the service station.

If they are going to sell late night refreshments between 2300 and 0500 does that mean the shop area will be open through the night again? If so I fear for the safety of the night staff again.

I know for a fact the some of the staff do not want this application to go ahead as I have spoken to some of them but of course they will not say anything against it as they fear for their jobs.

I don't believe we will be able to count on the police for support because of the drastic manpower cuts they are facing

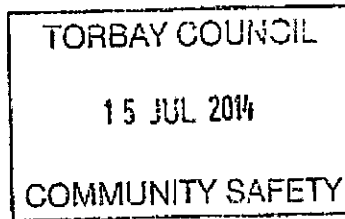
In finishing I would add I can see no advantage to this application but can foresee all sorts of problems again.

For all the above reasons I object in the strongest terms to the application being granted.

Yours Sincerely



Licensing
Town Hall
Castle Circus
TQ1 3DR
07/07/2014



Dear Sir or Madam,

I am writing to make a request for Torbay Council to refuse the application by Rontec Watford Ltd to extend the hours for the sale of alcohol to 24 hours 7 days a week at the Abbey Service Station Torquay TQ2 5LG. I live directly opposite the premises and own my own home. It is a private residential property. I work full time as a Head Chef in Dartmouth caring for the pallatively ill. The current situation where alcohol is being sold until 11.00 pm has had a profound anti social effect on my everyday life.. I have been routinely deprived of sleep due to the drunken behaviour, violence, boy racers and verbal and physical abuse which takes place regularly into the early hours of the morning.

This extension of the licencing hours would have a catastrophic effect on working people and the surrounding businesses as we will now have people coming for more alcohol after the clubs close and drinking on the street in parties as they do now.

I object on the following grounds.

NOISE. This will increase as people come to buy alcohol through the night. It will attract alcoholics and people coming after the clubs have closed.

ANTI SOCIAL behaviour. There will be an increase of violence fighting (verbal and physical abuse)

VIOLENCE There are already fights both physical and verbal most weekends and bank holidays.This will increase.

DRINK DRIVING and extra policing necessary.

As we are seeing wonderful improvements in The Bay especially around the harbour there is a real opportunity for Torquay to move upwards and away from the anti social stag and hen party reputation it has had for many years and become a proper resort.

Does this do anything to help this ?

I think not.

I ask Torbay Council to refuse this application.

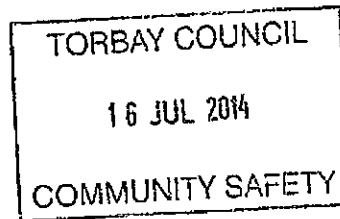
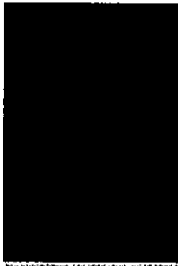
Yours faithfully,



Torbay Licensing

Torbay Council

12th July 2014



Dear Sir/Madam,

RE : ABBEY SERVICE STATION, Avenue Road, Torquay – Change of Liquor Licence

We wish to strongly object to the change of licensing hours and 24 hour opening of the above garage.

As far as we know there is no comparable, there are no other petrol stations that have this, even Tesco/esso on Teignmouth Road only opens from 6 a.m. till midnight.

As a Guest House and resident we believe that by allowing this change it will encourage persons to the area, and with the possibility of a higher crime and disorder, noise disturbance and public nuisance associated with alcohol. There is also the issue of public safety of surrounding properties and owners, we want to feel safe in our homes and in the street and for our guests too In our case.

We have signed a petition sent in by  as well, but this our main letter of objection to the proposed changes.

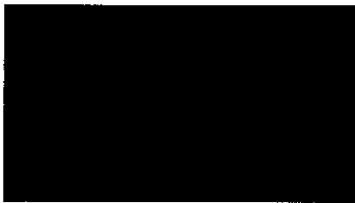
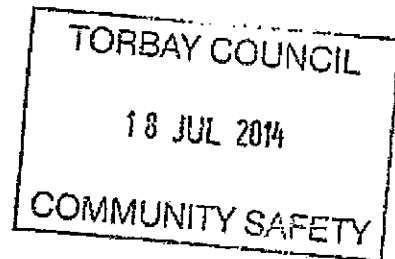
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Torbay Licensing

Torbay Council

12th July 2014



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Yours faithfully,



TORBAY COUNCIL
17 JUL 2014
COMMUNITY SAFETY

6 Elizabeth Court
Avenue Road
Torquay
TQ2 5L
15 July

Dear Sir/Madam

I write this letter on behalf

to protest about the proposed 24/7 selling of Alcohol at the Esso Garage in Avenue Rd.

We moved to our apartment in January 2008 and every summer in the early hours usually about young people coming back from the town under the influence of drink, sit outside the gates on Avenue Rd, shouting and fighting. The Anti Social behaviour is appalling so it looks as if these people will now be able to buy Alcohol and make our lives even more unbearable.

Also we have had attempted break ins to some of our Garages, which have been reported to the Police.

We have been informed that before we moved here in 2008 that a young lad was murdered just outside our flats in the early hours and it was drink related, and a couple of weeks later there was an attempted rape also in the early hours which was also drink related and the police used the garage from No 12 to store the wheelie bins looking for evidence, apparently Chelston has a serious enough alcohol problem without making it worse.

So we implore you to think again before you grant this Alcohol licence.

Thanking you

